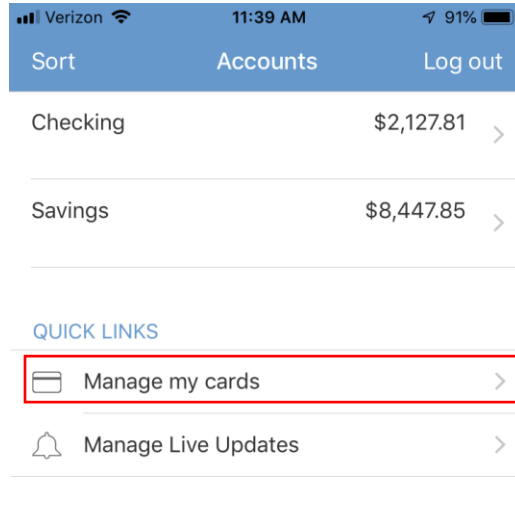


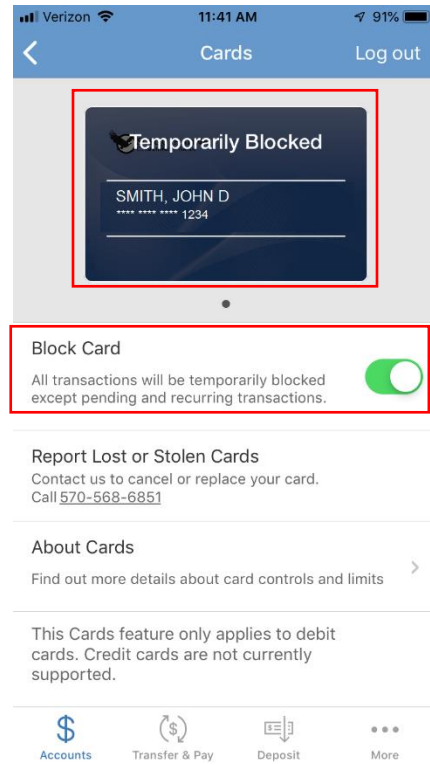
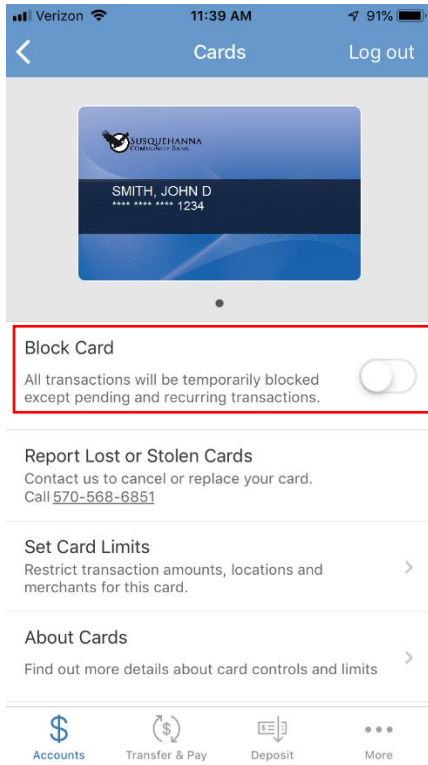
FREEZ IT

It's easy to get started using Freez It!

Open the Susquehanna Community Bank mobile app and log in. Under **QUICK LINKS**, you will choose **Manage my cards**.

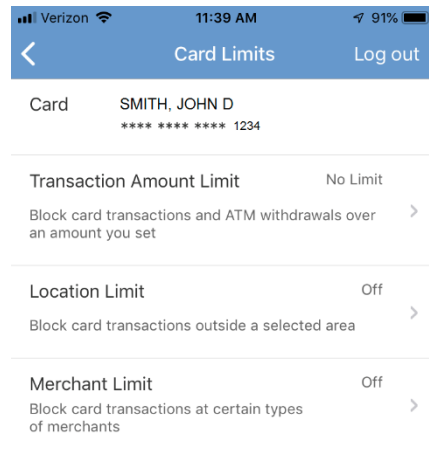
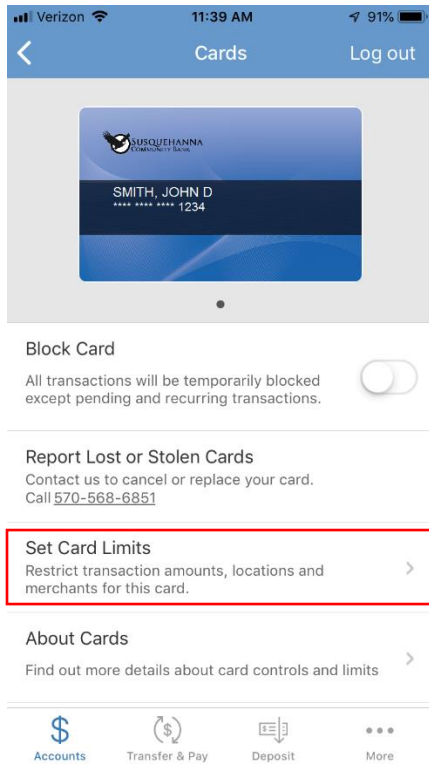


The **Cards** screen provides a few options for managing your cards. The **Block Card** feature allows you to temporarily block transactions. This applies to all transactions EXCEPT pending & recurring transactions.

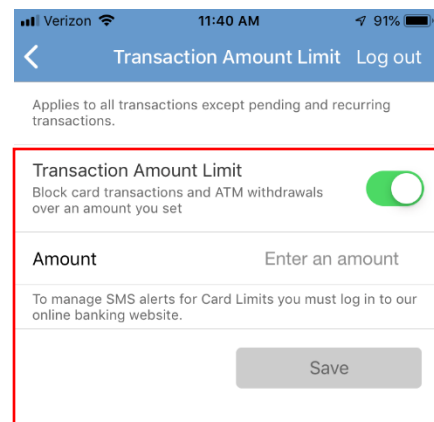
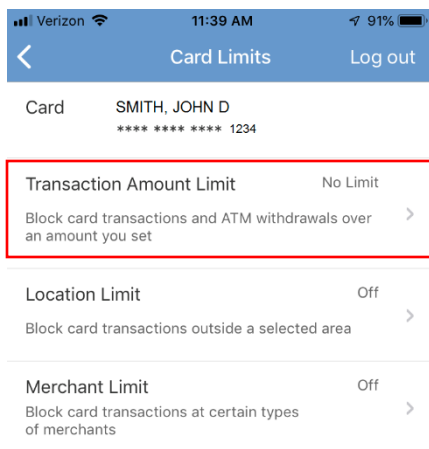


FREEZ IT

The **Set Card Limits** option allows you to restrict transaction amounts, locations and merchants for your card.

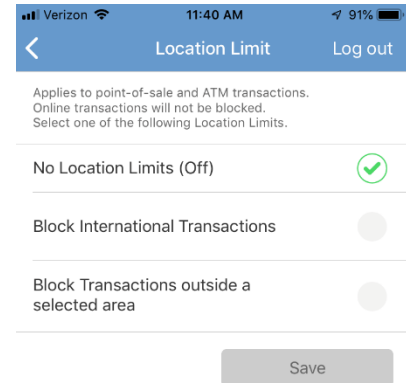
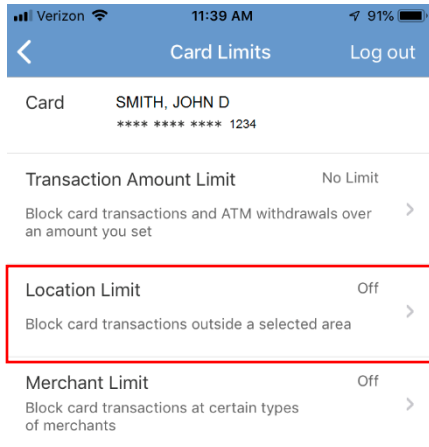


Transaction Amount Limit allows you to block card transactions & ATM withdrawals over an amount you set. This applies to all transactions EXCEPT pending & recurring transactions.

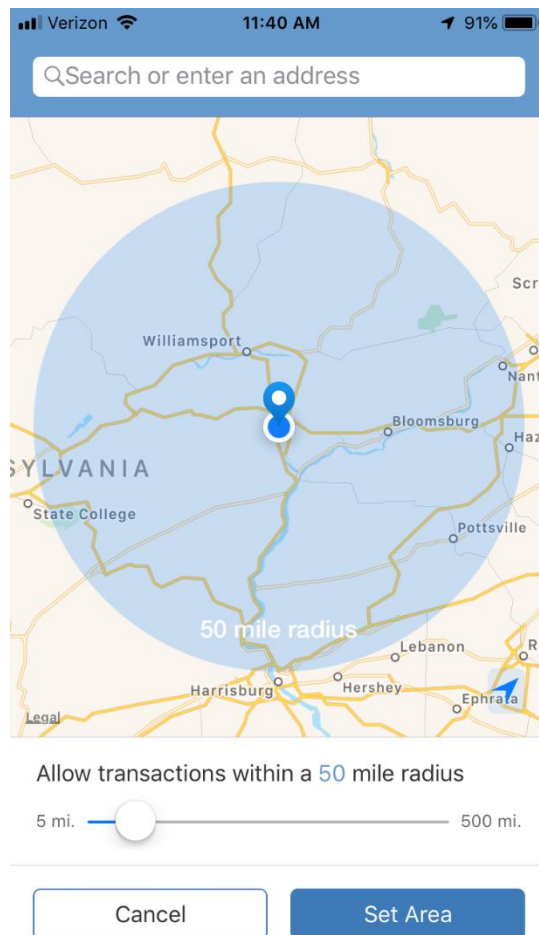


FREEZ IT

Location Limit allows you to block card transactions outside a selected area. This applies to point-of-sale & ATM transactions. Online transactions will NOT be blocked.

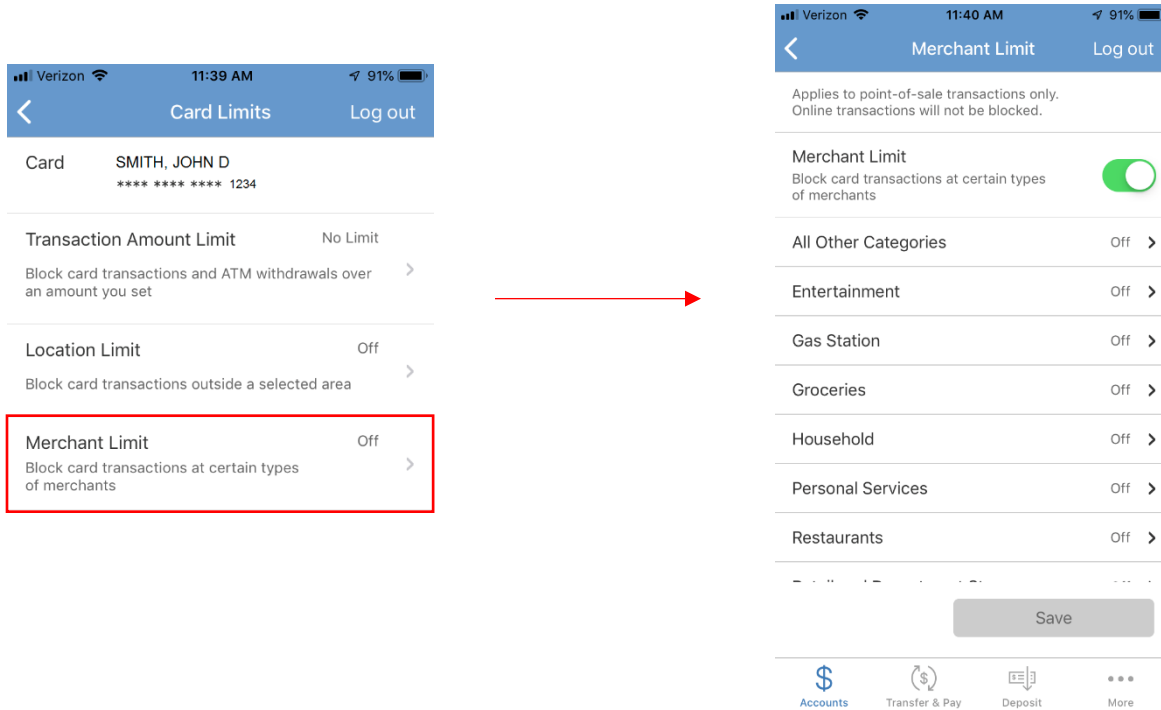


You can **Block International Transactions** or **Block Transactions outside a selected area**. If you choose the selected area option, you will be prompted to enter an address and set an area radius.

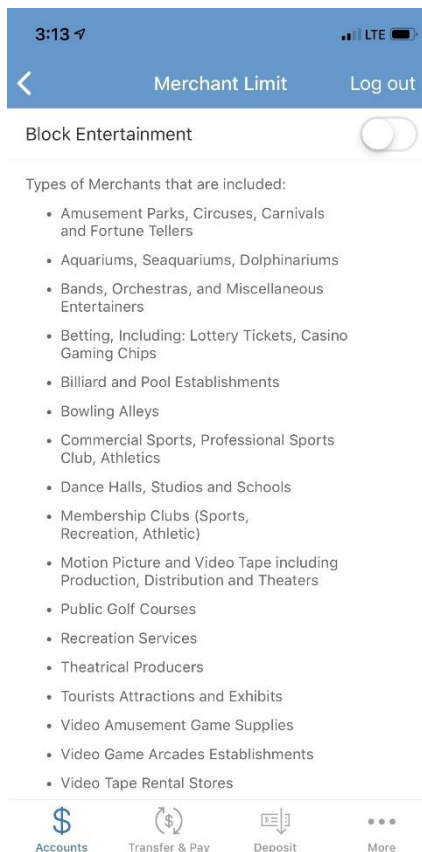


FREEZ IT

Merchant Limit will allow you to block card transactions at certain types of merchants. This applies to point-of-sale transaction only. Online transactions will NOT be blocked.

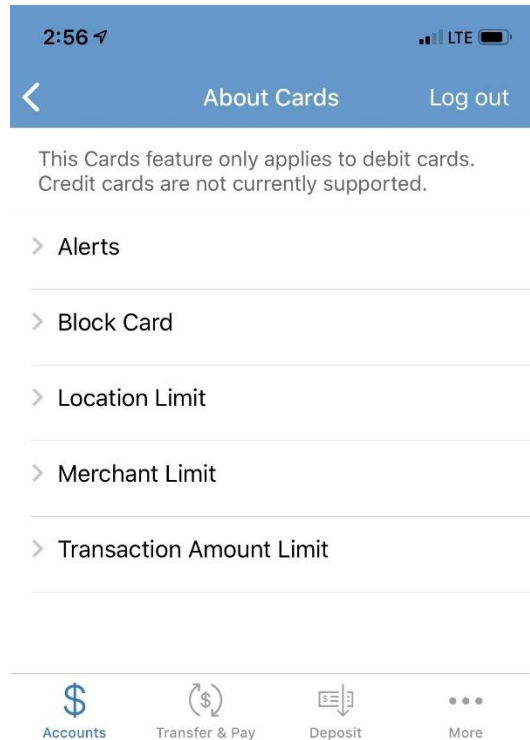
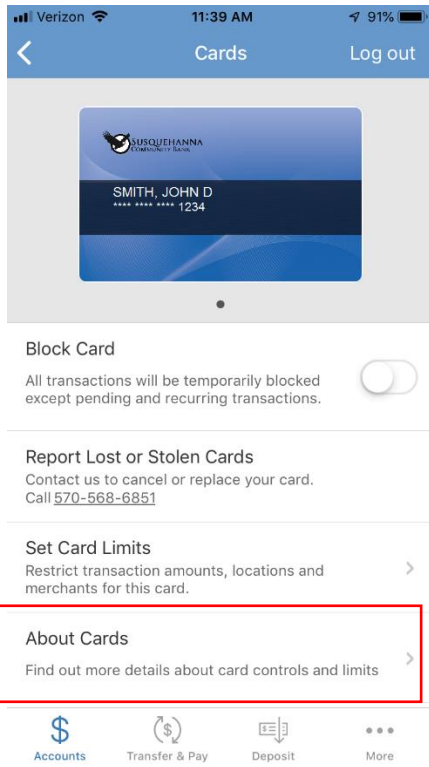


Here you are able to choose which categories you would like blocked. Under each category, you can see a few examples of the type of merchants that are included.



FREEZ IT

Back on the **Cards** screen, you can learn more details on card controls and limits by selecting **About Cards**. The Cards feature only applies to debit cards. Credit Cards are not currently supported.



Each option under the **About Cards** section expands and provides additional details.

